

Physician Leader Call Responsibilities Pulse Survey



Given the lack of published market data specific to physician leader call responsibilities, Gallagher conducted the **2024 Physician Leader Call Responsibilities Pulse Survey** to provide a reference for organizations seeking guidance around market trends. This report includes responses from 52 national healthcare organizations ranging from small rural organizations to multi-hospital health systems.

Overview of Call Participation

In General, Are Your Physician Leaders Required to Participate in Their Specialty-Specific Call Rotation?

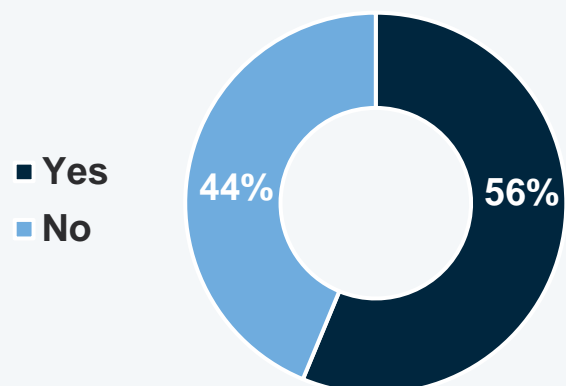


- In general, most organizations have the same policy regarding call responsibilities for all of their physician leaders
- For physician leaders not required to participate in their specialty-specific call rotation, we found that approximately **57%** fill in the call rotation as needed

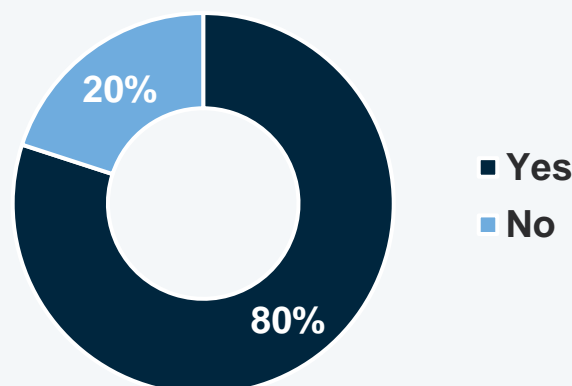
The following charts explore the differences in call participation requirements for physician leaders at large and small healthcare organizations.

In General, Are Your Physician Leaders Required to Participate in Their Specialty-Specific Call Rotation?

Net Patient Revenue > 500 Million



Net Patient Revenue < 500 Million

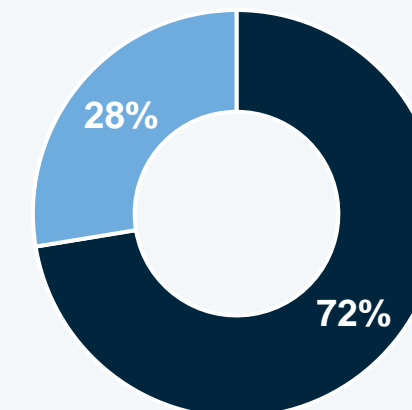


- Based on the data above, physician leaders at smaller organizations are more likely to be required to participate in their specialty's call rotation compared to physician leaders at larger health systems

Call Rotation Responsibilities

If Your Physician Leaders Are Required to Take Call, Are Your Physician Leaders Typically Required to Provide:

- The general rotation expected of non-administrative physicians
- A pro-rated call requirement commensurate with their clinical FTE



- Physician leaders with a higher clinical FTE are more likely to participate in the call coverage rotation

Are Physician Leaders Eligible for Excess Call Pay?



Have questions or want to discuss further? Contact Information: **Mary Heymans**, Managing Director & Senior Advisor, Mary_Heymans@ajg.com; **Meg Rector**, Associate Consultant, Meg_Rector@ajg.com